Amidst a growing number of information security attacks, community colleges, like other major organizations, have a legal and ethical responsibility to secure their information:

**Data breach incidents are widespread and significant**

- Nearly 100 million personal records hacked in the last 10 years within the U.S.
- 34 million leaks in the last five years in California
- Targeted colleges include Harvard, Stanford, Johns Hopkins as well as several California Community Colleges

**Sources of public-sector security breaches**

- Errors, privileged misuse, and physical theft or loss are the most common types of data breaches
- Employees and contractors are the most common sources of security breaches, followed by external threats motivated by financial gain
- Since many organizations are not aware of the reporting requirements, there may be more instances than previously reported

**Information security in California**

- California law requires organizations to notify any California resident whose unencrypted personal information may have been acquired by an unauthorized person
- Incidents must also be reported to the Office of the Attorney General

**Be prepared**

- Higher education rivals only the healthcare industry in the amount of personally identifiable information generated and stored
- Security breaches places colleges’ data integrity, liability, reputation, and budget at risk
- Vulnerability assessments, training, best practices, and monitoring platforms and resources are available at no cost to California Community Colleges
INFORMATION SECURITY BEST PRACTICES

The information Security Center recommends adopting the Critical Security Controls developed by the Center for Internet Security (CIS). According to CIS, organizations that apply the first five controls can reduce their risk of cyberattacks by around 85 percent. These five security controls help colleges actively manage authorizations for personnel and devices as well as the implementation of processes for vulnerability assessments.

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<td>Inventory of Authorized and Unauthorized Devices</td>
<td>Inventory of Authorized and Unauthorized Software</td>
<td>Secure Configurations for Hardware and Software on Mobile Devices, Laptops, Workstations and Servers</td>
<td>Continuous Vulnerability Assessment and Remediation</td>
<td>Controlled Use of Administrator Privileges</td>
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INFORMATION SECURITY CENTER RESOURCES

To confront the challenges explored in its white paper, “Managing Information Security on Campus,” the CCC Tech Center’s Information Security Center has developed six resources, provided at little to no cost, specifically designed to help improve information security at the California Community Colleges.

1. **Vulnerability assessments**
   Vulnerability assessments scan internet-facing servers, helping colleges discover vulnerabilities before criminals.

2. **Information security policy and templates**
   Access sample policies and procedures at cccsecuritycenter.org. Policies address data handling and protection, access control, and end-user awareness.

3. **Employee information security awareness training**
   Self-paced, online training is available to California Community College administrators who handle secure information on campus.

4. **Vulnerability management software**
   Vulnerability management through Tenable will allow colleges to gain actionable insight into security risks through a cloud-based vulnerability management platform that will be available soon.

5. **Centralized logging and analysis software**
   Search, alert, report, and monitor logs from one location in real time. Through Splunk, administrators can troubleshoot applications outages, investigate security incidents, and demonstrate compliance.

6. **Unlimited SSL certificates**
   Create secure connection from a web server to a browser with unlimited SSL certificates through a partnership with InCommon.